VIA ECFS

June 29, 2015

Ms. Marlene H. Dortch, Secretary Federal Communications Commission Office of Secretary 445 12th Street, S. W. Washington, D.C. 20554

RE: Submission of information Pursuant to FCC 54.313 Rules and Request for Confidential Treatment – ETC Annual Reports and Certifications WC Docket No. 1458

Dear Ms. Dortch:

In accordance with the annual reporting requirements of 47 C.F.R. §§54.313 and 54.422, Pine Telephone Company, Inc. ("Pine"), Oklahoma, Study Area Code 432017, is submitting a completed FCC Form 481 to the Commission via its Electronic Comment Filing System (ECFS) in WC Docket No. 1458. Pine, by its authorized representative, hereby requests confidential treatment of two attachments to its FCC Form 481: (1) the five-year service quality improvement plan identified on Form 100, Line 112 and (2) the financial annual report identified on Form 3005, both of which were redacted in the ECFS submission. The request for confidential treatment of the five-year plan is being made pursuant to section 0.459 of the Commission's rules and Exemption 4 of the Freedom of Information Act (FOIA). The request for confidential treatment of the financial annual report is being made pursuant to the FCC's June 17, 2015 Protective Order in WC Docket No. 1458. These attachments contain competitively sensitive data that Pine maintains as confidential and does not normally make available to the public. Release of this information would have a substantial negative impact on the Company.

Pine is also transmitting the following information to the Commission in compliance with C.F.R. §§54.313 and 54.422:

- Submission to the Office of the Secretary, this cover letter and the Form 481 filing which includes the confidential information that is being requested to be withheld from public inspection. Confidential information has been designated in accordance with Confidentiality guidelines and the Protective Order.
- Two copies of the Form 481 filing in redacted form and an accompanying cover letter are also being provided with the confidential filing.
- Two copies of this cover letter and the Form 481 filing with the confidential information are also being delivered to Mr. Charles Tyler, Telecommunications Access Policy Division, Wireline Competition Bureau.

121 East College Street • Broken Arrow, OK 74012 • 918-298-1618

The confidential information has also been submitted to the Universal Service Administrative Company through its E-File system as an attachment to the FCC Form 481. Pine requests that the information contained in its five-year service quality improvement plan be withheld from public inspection because it contains competitively sensitive commercial and financial information that the Company keeps confidential. Public availability of this information would have a substantial negative impact on the Company. Pine offers the following information pursuant to section 0.459 of the Commission's rules and Exemption 4 of FOIA in support of this request:

- (1) Identification of the specific information for which confidential treatment is sought:
 - Attachment to Line 112 of FCC Form 481 Five-Year Service Quality Improvement Plan. Specifically, confidential treatment is sought for all information in the five-year plan related to the Company's future network plans and information concerning future services provided to customers.
- (2) Identification of the Commission proceeding in which the information was submitted or a description of the circumstances giving rise to the submission:
 - The information was submitted in WC Docket Nos. 10-90 and 11-42 as an attachment to FCC Form 481- the Carrier Annual Reporting Data Collection Form. Section 100 of FCC Form 481 requires incumbent local exchange carriers receiving high cost support to attach a five-year service quality improvement plan, pursuant to 47 C.F.R. §§54.202(a)(1)(ii) and 54.313(a)(1).
- (3) Explanation of the degree to which the information is commercial or financial, or contains a trade secret or is privileged:
 - The five-year service quality improvement plan contains information on the Company's future plans, number of customers served and other planning information that company does not make publicly available.
- (4) Explanation of the degree to which the information concerns a service that is subject to competition:
 - Broadband is subject to increasing competition in the areas served by rural, rateof-return incumbent local exchange carriers (RLECs). Virtually all RLECs face competition from one or more Internet service providers.
- (5) Explanation of how disclosure of the information could result in substantial competitive harm:
 - Disclosure of the information contained in the five-year plan would provide competitors with detailed, granular information regarding the Company's strategic plans. This would provide competitors access to confidential information they could employ to develop their own plans a particular service area. This could cause competitive harm to the Company.
- (6) Identification of any measures taken by the submitting party to prevent unauthorized disclosure:

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The Company has continually treated information regarding its network and service plans as confidential and carefully controls the information to protect it from competitors.

(7) Identification of whether the information is available to the public and the extent of any previous disclosure of the information to third parties:

The redacted information in the five-year plan is not available to the public, and third party access is limited as described in (6) above.

(8) Justification of the period during which the submitting party asserts that material should not be available for public disclosure:

The Company requests that the extracted information be withheld from public inspection indefinitely. The five year planning period information would provide valuable information to competitors for several years beyond that period.

(9) Any other information that the party seeking confidential information treatment believes may be useful in assessing whether its request for confidentiality should be granted:

Exemption 4 of FOIA shields from public disclosure commercial or financial information obtained from a person that is privileged or confidential. Based on the responses provided above, the information in question satisfies this test.

Please contact me if you have any questions.

Sincerely,

Tim Morrissey President 314-605-9220

tmorrissev@fwainc.com

Jim Morros

Enclosures

cc: Mr. Charles Tyler, Telecommunications Access Policy Division, Wireline Competition Bureau, Federal Communications Commission, (2 hardcopies of confidential submission)

Page 1

FCC For	rm 481 - Carrier Annual Reporting Data Collection Form		FCC Form 4 OMB Contro July 2013	181 ol No. 3060-0986/OMB Control No. 3060-0819
<010>	Study Area Code	432017		
<015>	Study Area Name	PINE TELEPHONE CO		
<020>	Program Year	2016		
<030>	Contact Name: Person USAC should contact with questions about this data	JANE MERZ		
<035>	Contact Telephone Number: Number of the person identified in data line <030>	5805843355 ext.		
<039>	Contact Email Address: Email of the person identified in data line <030>	jane@pinetelephone	e.com	
ANNUA	AL REPORTING FOR ALL CARRIERS			54.313 54.422 Completion Completion Required Required (check box when complete)
<100>	Service Quality Improvement Reporting		(complete attached worksheet)	√ (cneck box when complete)
	Outage Reporting (voice)		(complete attached worksheet)	✓ ✓
<210>		outages to report		/
<300>	Unfulfilled Service Requests (voice)			233333
<310>	Detail on Attempts (voice)		(attoch d	descriptive document)
	L			
<320>	Unfulfilled Service Requests (broadband)			
<330>	Detail on Attempts (broadband)		(attach	descriptive document)
<400>	Number of Complaints per 1,000 customers (voice)			
<410>	Fixed			✓ ✓ ✓
<420> <430>	Mobile 0.0 Number of Complaints per 1,000 customers (broadb	and)		
<440>	Fixed 0.0	Jana)		√ (
<450>	Mobile 0.0			
<500>	Service Quality Standards & Consumer Protection Rt 4320170K510.pdf	uies Compliance	(check to indicate certification)	
<510>			(attached descriptive document)	/ /
<600>	Functionality in Emergency Situations 4320170K610.pdf		(check to indicate certification)	√
			(ottached descriptive document)	✓
<610>			(deduction descriptive document)	
<700>	Company Price Offerings (voice)		(complete attached worksheet)	✓
<710>	Company Price Offerings (broadband)		(complete attached worksheet)	✓
	Operating Companies and Affiliates		(complete attached worksheet)	_ <u> </u>
	Tribal Land Offerings (Y/N)? Voice Services Rate Comparability Certification		(if yes, complete attached worksheet)	
10007	4320170K1010.pdf		Yes	
<1010>			(attach descriptive document)	·
<1100>	Certify whether terrestrial backhaul options exist (Y	'es or No)	(if not, check to indicate certification	ion)
<1110>			(complete attached worksheet)	
<1200>	Terms and Condition for Lifeline Customers		(complete attached worksheet)	//////////////////////////////////////
	Price Cap Carriers, Proceed to Price Cap Additional I			
<2000>	Including Rate-of-Return Carriers affiliated with Pri	ice Cap Local Exchan	ge Carriers (check to indicate certification)	
<2005>			(complete attached worksheet)	
	Rate of Return Carriers, Proceed to ROR Additional	Documentation Wor		
<3000> <3005>			(check to indicate certification)	√
~5005>			(complete attached worksheet)	

(100) Se	ervice Quality Improvement Reporting			FCC Form 481	
Data Co	ollection Form			OMB Control No. 3060-0986/OMB Control No. 3060	-0819
				July 2013	
<010>	Study Area Code	432017			
<015>	Study Area Name	PINE TELEPHON	E CO		
<020>	Program Year	2016			
<030>	Contact Name - Person USAC should contact regarding this data	JANE MERZ			
<035>	Contact Telephone Number - Number of person identified in data line <030>	5805843355 ex	rt.		
<039>	Contact Email Address - Email Address of person identified in data line <030>	jane@pinetele	ephone.com		
<110>	Has your company received its ETC certification from the FCC?	(yes	/no)		
<111>	If your answer to Line <110> is yes, do you have an existing \$54.202(a) "5 year plan" filed with the FCC?	(yes	(m) O O		
<u> </u>	year plan filled with the FCC:	(yes)	/110) 🔾 🔾		
	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.	Γ	4320170K112.pdf		1
<112>	Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your of CETC which only receives frozen support, your progress report is only required to address voice telephony service.	company is a			
			1	Name of Attached Document	
	Please select the appropriate responses below (Yes, No, Not Applicable) to confit that the attached document(s), on line 112, contains a progress report on its five service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	e-year			
<113>	Maps detailing progress towards meeting plan targets		Yes		
<114>	Report how much universal service (USF) support was received		Yes		
<115>	How much (USF) was used to improve service quality and how support was used to impro	ove service quality	Yes	1	
<116>	How much (USF) was used to improve service coverage and how support was used to improve	orove service cover	rage Yes	ĺ	
<117>	How much (USF) was used to improve service capacity and how support was used to improve	rove service capac		1	
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.		Not Applicable	j	

 (200) Service Outage Reporting (Voice)
 FCCForm 481

 Data Collection Form
 CMB Control No. 3060-0986 CMB Control No. 3060-0981 July 2013

<010>	Study Area Code	432017
<015>	Study Area Name	PINE TELEPHONE CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	JANE MERZ
<035>	Contact Telephone Number - Number of person identified in data line <030>	5805843355 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jane@pinetelephone.com

<220>

	<a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d>></d>	<e></e>	<f></f>	<g></g>	<h>></h>
	NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Oustomers Affected	Total Number of	911 Facilities Affected	Service Outage Description (Check	Did This Outage Affect Multiple Study Areas	Service Outage	Preventative
L							Customers	(Yes / No)	all that apply)	(Yes / No)	Resolution	Procedures
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(700) Pri	ce Offerings including Voice Rate Data		FCCForm 481
Data Coll	lection Form		OMB Control No. 3060-0986 © OMB Control No. 3060-0819 : Zul. 2013
<010>	Study Area Code	432017	
<015>	Study Area Name	PINE TELEPHONE CO	
<020>	Program Year	2016	
<030>	Contact Name - Person USAC should contact regarding this data	JANE MERZ	
<035>	Contact Telephone Number - Number of person identified in data line <030>	5805843355 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	jane@pinetelephone.com	
<701>	Residential Local Service Charge Effective Date 1/1/2015		
<702>	Single State-wide Residential Local Service Charge		

<703>	<a1></a1>	<a2></a2>	<a3></a3>	<01>	<b2></b2>	<03>	<b4></b4>	<55>	<>
	u.	CL.		21	Residential Local			Mandatory Extended Area	
	State	Exchange (ILEC)	SAC (ŒTC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
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					See at	tached worksheet			
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(710) Broadband Price Offerings	FCCForm 481
Data Collection Form	OMB Control No. 3060-0986 \(\text{OMB} \) Control No. 3060-0819
	: ∄ìL.2 013

<010>	Study Area Code	432017
<015>	Study Area Name	PINE TELEPHONE CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	JANE MERZ
<035>	Contact Telephone Number - Number of person identified in data line <030>	5805843355 ext.
<039>	Contact Email Address - Email Address of person identified in data line <0.30>	jane@pinetelephone.com

<711>	<a1></a1>	<a2></a2>	<01>	<02>	<♡	<d1></d1>	<d2></d2>	<d3></d3>	<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance	Usage Allowance Action Taken When Limit Reached (select)
		-							
				- See attacl	ned				
			,	worksheet -					

	lection Form			CC Form 481 OMB Control No. 3060-0986 IOMB Control No. 3060-0819 :ZûL2013	
<010>	Study Area Code		432017		
<015>	Study Area Name		PINE TELEPHONE CO		
<020>	Program Year		2016		
<030>	Contact Name - Person U	JSAC should contact regarding this data	JANE MERZ		
<035>	Contact Telephone Numl	ber - Number of person identified in data line <030>	5805843355 ext.		
<039>	Contact Email Address - I	Email Address of person identified in data line <030>	jane@pinetelephone.com		
<810>	Reporting Carrier	PINE TELEPHONE COMPANY, INC.			
<811>	Holding Company	Pine Telephone Company	<u>-</u>		
<812>	Operating Company	PINE TELEPHONE COMPANY, INC.			

≪813>	<a1></a1>	<a2></a2>	⟨a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
:			
	See atta	ched workshe	et
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. ,	oal Lands Reporting ection Form		FCCForm 481 OMB Control No. 3060-0986 ⊑OMB Control No. 306 July 2013	0-0819
<010>	Study Area Code			
<015>	Study Area Name		432017	
	,		PINE TELEPHONE CO	
<020>	Program Year		2016	
<030>	Contact Name - Person USAC should contact regarding this data		JANE MERZ	
<035>	Contact Telephone Number - Number of person identified in data line		5805843355 ext.	
<039>	Contact Email Address - Email Address of person identified in data line	<030>	jane@pinetelephone.com	
<910>	Tribal Land(s) on which ETCServes	CHOCTAW	W & CHICKASAW	
<920>	Tribal Government Engagement Obligation	4320170	Name of Attached Document	
	company serves Tribal lands, please select (Yes,No, NA) for each these boxes			

demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes: <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions. <922> Feasibility and sustainability planning; <923> Marketing services in a culturally sensitive manner; <924> Compliance with Rights of way processes <925> Compliance with Land Use permitting requirements Compliance with Facilities Sting rules <926> <927> Compliance with Environmental Review processes Compliance with Cultural Preservation review processes <928> Compliance with Tribal Business and Licensing requirements. <929>

Select
Yes or No or
Not Applicable

. ,	io Terrestrial Backnaul Reporting			FCCForm 481	
Data Col	llection Form			OMB Control No. 3060-0986 OMB Con July 2013	trol No. 3060-0819
				Wily 2013	
<010>	Study Area Code	43201	7		
<015>	Study Area Name	PINE '	TELEPHONE CO		
<020>	Program Year	2016			
<030>	Contact Name - Person USAC should contact regarding this data	JANE I	MERZ		
<035>	Contact Telephone Number - Number of person identified in data line <030>	58058	43355 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <030>	jane@	pinetelephone.com		
<1120>	Please confirm whether terrestrial backhaul options exist within the supported area pursuant to § 54.313(g) (Yes, No).	a			
<1130>	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 upstream within the supported area pursuant to § 54.313(g).	kbps			

(1200) Te Lifeline	rms and Condition for Lifeline Customers		FCC Form 481 OMB Control No. 3060-0986 IOMB Contr	rol No. 3060-0819
Data Coll	ection Form		July 2013	
<010>	Study Area Code		432017	
<015>	Study Area Name		PINE TELEPHONE CO	
<020>	Program Year		2016	
<030>	Contact Name - Person USAC should contact regarding this data		JANE MERZ	
<035>	Contact Telephone Number - Number of person identified in data li			
<039>	Contact Email Address - Email Address of person identified in data	ine <030>	jane@pinetelephone.com	
		[4320170K1210.pdf	
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans			
		l	Name of Attached Document	
<1220>	Link to Public Website	НПР		
"Flease check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:				
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	V		
<1222>	Details on the number of minutes provided as part of the plan,	✓		
<1223>	Additional charges for toll calls, and rates for each such plan.	√		

(2000) Pr	ice Cap Carrier Additional Documentation	FCCForm 481
Data Coll	ection Form	OMB Control No. 3060-0986 COMB Control No. 3060-0819
Induding	Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers	July 2013
	Study Area Code	ZU1 /
<015>	Study Area Name	NE TELEPHONE CO
<020>	Program Year	16
<030> <035>	Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <030>	NE MERZ
<039>	Contact Email Address - Email Address of person identified in data line <030>	03843355 ext.
40005	Contact Email Address- Email Address of person identified in data fine 4000	ne@pinetelephone.com
Select th	e appropriate responses below (Yes, No, Not Applicable) to note compliance as a	ipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, an
Connect	America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The inform	n reported on this form and in the documents attached below is accurate.
	Incremental Connect America Phase I reporting	
<2010>	2nd Year Certification {47 CFR § 54.313(b)(1)i}	
<2011a	> 3rd Year Certification {47 CFR § 54.313(b)(1)ii}	
<2011b	Attachment {47 OFR § 54.313(b)(1)ii}	
	3 3 3 4 4 7 7 7	
		Name of Attached Document(s) Listing Required Information
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))	
<2012>		
<2013>		
<2014>		
<2015>	2016 and future Frozen Support Calculation (47 CFR § 54.313(c)(4))	
	Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}	
<2016>	Certification Support Used to Build Broadband	
	Connect America Phase II Reporting {47 CFR § 54.313(e)}	
<2017>	3rd year Broadband Service Certification	
<2018	otti year broadband dervice dertindation	
<2019	interim rogress certification	
<2020>	 Please check the box to confirm that the attached document(s), on lin- pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support sh 	121, contains the required information
	addresses of community anchor institutions to which began providing	provide the number, names, and
	preceding calendar year.	
<2021>	Interim Progress Community Anchor Institutions	

Name of Attached Document(s) Listing Required Information

3000) Rate Of Return Carrier Additional Documentation Data Collection Form				3060-0986□OMB Control No. 3060-0819
			July 2013	
<010>	Study Area Code	100017		
<015>	Study Area Name	432017 PINE TELEPHONE CO		
<020>	Program Year	2016		
<030>	Contact Name - Person USAC should contact regarding this data	JANE MERZ		
<035>	Contact Telephone Number - Number of person identified in data line <030>	5805843355 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <030>	jane@pinetelephone.com		
OHEOK t	he boxes below to note compliance on its five year service quality plan (pursuan CFR§ 54.313(f)(2). I further certify that th	t to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring one information reported on this form and in the documents attache		nancial reporting requirements set forth in 47
		4320170K3010.pdf		
(3010)	Progress Report on 5 Year Plan Milestone Certification (47 CPR§ 54.313(f)(1)(i))			
	Milestone cutilibation (47 ct 1/3 54.5 fo(1)(1)(1)(1)	Name of Attached Document Listing Required Informati	ion	_
		,	IOII	
(3011)	Please check this box to confirm that the attached document(s), on line 3t § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addre providing access to broadband service in the preceding calendar year.	012 contains the required information pursuant to sses of community anchor institutions to which began	4	
		4320170K112.pdf		
(3012)	Community Anchor Institutions {47 CFR§ 54.313(f)(1)(ii)}			
	Is your company a Privately Held ROR Carrier (47 CFR§ 54.313(f)(2)) If yes, does your company file the RUS annual report	Name of Attached Document Listing Required Information (Yes/No) (Yes/No)	8	
Please	check these boxes to confirm that the attached document(s), on line 3017	, contains the required information pursuant to § 54.313(f)(2)	compliance require	es:
(3015)	Bectronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		V	
(3016)	Document(s) for Balance Sheet, Income Statement and Statement of Cas	sh Flows 4320170K3017.pdf	✓	1
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation			
		Name of Attached Document Listing Required Information		_
(3018)	If the response is no on line 3014, Is your company audited?	(Yes/No)) <u>(</u>)	
	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains			
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a fo	rmat comparable to RUSOperating Report for Telecommunications		
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Ca	ash Flows		
(3021)	Management letter and audit opinion issued by the independent certified pu	blic accountant that performed the company's financial audit		
	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:			
(3022)	Oppy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications			
(3023)	Borrowers, Underlying information subjected to a review by an independent certified public accountant			
(3024) (3025)	Underlying information subjected to an officer certification. Document(s) for Balance Sheet, Income Statement and Statement of Ca	sh Flows		
(3026)	Attach the worksheet listing required information			

(3000) Rate Of Return Carrier Additional Documentation (Continued)	FCCForm 481
Data Collection Form	OMB Control No. 3060-0986 OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	432017
<015>	Study Area Name	PINE TELEPHONE CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	JANE MERZ
<035>	Contact Telephone Number - Number of person identified in data line <030>	5805843355 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	ianeOpinetelephone.com

Financial Data Oummany	
Financial Data Summary	9916115
(3027) Revenue	
(3028) Operating Expenses	11209725
(3029) Net Income	1618157
(3030) Telephone Plant In Service(TPIS)	64191002
(3031) Total Assets	90648431
(3032) Total Debt	12672795
(3033) Total Equity	53959123
(3034) Dividends	133000

Certification - Reporting Carrier Data Collection Form		FCC Form 481 OMB Control No. 3060-0986::OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	432017
<015>	Study Area Name	PINE TELEPHONE CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	JANE MERZ
<035>	Contact Telephone Number - Number of person identified in data line <030>	5805843355 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jane@pinetelephone.com

TO BECOMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to	the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support ecipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.		
Name of Reporting Carrier:		
Signature of Authorized Officer:	Date	
Printed name of Authorized Officer:		
Title or position of Authorized Officer:		
Telephone number of Authorized Officer:		
Study Area Code of Reporting Carrier:	Filing Due Date for this form:	
Persons willfully making false statements on this form ca	be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Oode, 18 U.S.C. § 1001.	

Certification - Agent / Carrier	FCCForm 481
Data Collection Form	OMB Control No. 3060-0986 OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	432017
<015>	Study Area Name	PINE TELEPHONE CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	JANE MERZ
<035>	Contact Telephone Number - Number of person identified in data line <030>	5805843355 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jane@pinetelephone.com

${\tt TOBECOMPLETED} \ {\tt BYTHE} \ {\tt REPORTING} \ {\tt CARRIER}, \ {\tt IFAN} \ {\tt AGENT} \ {\tt ISHLING} \ {\tt ANNUAL} \ {\tt REPORTSON} \ {\tt THE} \ {\tt CARRIER} \ {\tt SBEHALF}.$

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier			
I certify that (Name of Agent)_Tom Karalis also certify that I am an officer of the reporting carrier; my responsibility agent; and, to the best of my knowledge, the reports and data provided	is authorized to submit the information reported on behalf of the reporting carrier. I les include ensuring the accuracy of the annual data reporting requirements provided to the authorized to the authorized agent is accurate.		
Name of Authorized Agent: Tom Karalis			
Name of Reporting Carrier: PINE TELEPHONE CO			
Signature of Authorized Officer: CERTIFIED ONLINE	Date : 06/29/2015		
Printed name of Authorized Officer: Esta Callaham			
Title or position of Authorized Officer: President			
Telephone number of Authorized Officer: 5805842100 ext.			
Study Area Code of Reporting Carrier: 432017	Filing Due Date for this form: 07/01/2015		
	rfine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment 18 of the United States Code, 18 U.S.C. § 1001.		

TO BE COMPLETED BY THE AUTHORIZED AGENT:

$\textbf{Certification of Agent Authorized to File Annual Reports for CAF or \sqcup Recipients on Behalf of Reporting Carrier}$

i, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.

Name of Reporting Carrier: PINE TELEPHONE CO					
Name of Authorized Agent or Employee of Agent: TOM KARALIS					
Sgnature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE	Date: 06/29/2015				
Printed name of Authorized Agent or Employee of Agent: TOM KARALIS					
Title or position of Authorized Agent or Employee of Agent CONSULTANT					
Telephone number of Authorized Agent or Employee of Agent: 9182981618 ext.					
Gudy Area Code of Reporting Carrier: 432017 Filing Due Date for this form: 07/01/2015					

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.



Data Coll	lection Form		OMB Control No. 3060-0986 OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	432017	
<015>	Study Area Name	PINE TELEPHONE CO	
<020>	Program Year	2016	
<030>	Contact Name - Person USAC should contact regarding this data	JANE MERZ	
<035>	Contact Telephone Number - Number of person identified in data line <030>	5805843355 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	jane@pinetelephone.com	<u> </u>
<701>	Residential Local Service Charge Effective Date 1/1/2015		
~7025	Single State wide Presidential Level Service Charge		

FCCForm 481

<703>

(700) Price Offerings including Voice Pate Data

4-45	1-0-	4-0:	<01>	<b2></b2>	<03>	<04>	<b5></b5>	453
<a1></a1>	<a2></a2>	<a3></a3>	<01>	Residential Local	<03>	<04>	Mandatory Extended Area	<♡
State	Exchange (ILEC)	SAC (ŒTC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
OK	OAK HILL		FR	16.75	6.5	0.11	0.0	23.36
OK	HOCHATOWN		FR	16.75	6.5	0.11	0.0	23.36
OK	BROKEN BOW		FR	16.75	6.5	0.11	0.0	23.36
OK	EAGLETOWN		FR	16.75	6.5	0.11	0.0	23.36
OK	WRIGHT CITY		FR	16.75	6.5	0.11	0.0	23.36

(710) Broadband Price Offerings	FCCForm 481
Data Collection Form	OMB Control No. 3060-0986 OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	432017
<015>	Study Area Name	PINE TELEPHONE CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	JANE MERZ
<035>	Contact Telephone Number - Number of person identified in data line <030>	5805843355 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jane@pinetelephone.com

<711>	<a1></a1>	<a2></a2>	<b1></b1>	<02>	<c> <d1></d1></c>	<d2></d2>	> <d3></d3>		<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
Ī	OK	HOCHATOWN	29.95	0.0	29.95	1.5	0.384	9999.0	Other, NEVER REACHED
-	OK	BROKEN BOW	29.95	0.0	29.95	1.5	0.384	9999.0	Other, NEVER REACHED
f	OK	EAGLETOWN	29.95	0.0	29.95	1.5	0.384	9999.0	Other, NEVER REACHED
	OK	WRIGHT CITY	29.95	0.0	29.95	1.5	0.384	9999.0	Other, NEVER REACHED
	OK	OAK HILL	34.95	0.0	34.95	3.0	0.768	9999.0	Other, NEVER REACHED
	OK	HOCHATOWN	34.95	0.0	34.95	3.0	0.768	9999.0	Other, NEVER REACHED
	OK	BROKEN BOW	34.95	0.0	34.95	3.0	0.768	9999.0	Other, NEVER REACHED
ſ	OK	EAGLETOWN	34.95	0.0	34.95	3.0	0.768	9999.0	Other, NEVER REACHED
-	OK	WRIGHT CITY	34.95	0.0	34.95	3.0	0.768	9999.0	Other, NEVER REACHED
Ī	OK	OAK HILL	39.95	0.0	39.95	5.0	1.0	9999.0	Other, NEVER REACHED
	OK	HOCHATOWN	39.95	0.0	39.95	5.0	1.0	9999.0	Other, NEVER REACHED
Ī	OK	BROKEN BOW	39.95	0.0	39.95	5.0	1.0	9999.0	Other, NEVER REACHED
Ī	OK	EAGLETOWN	39.95	0.0	39.95	5.0	1.0	9999.0	Other, NEVER REACHED
	OK	WRIGHT CITY	39.95	0.0	39.95	5.0	1.0	9999.0	Other, NEVER REACHED
Ī									
Ī									
f									

Data Coll	lection Form			OMB Control No. 3060-0986 \(\text{COMB Control No. } 3060-0819 \) July 2013
<010>	Study Area Code		432017	
<015>	Study Area Name		PINE TELEPHONE CO	
<020>	Program Year		2016	
<030>	Contact Name - Person US	AC should contact regarding this data	JANE MERZ	
<035>	Contact Telephone Number	r - Number of person identified in data line <030>	5805843355 ext.	
<039>	Contact Email Address - Em	nail Address of person identified in data line <030>	jane@pinetelephone.com	
<810>	Reporting Carrier	PINE TELEPHONE COMPANY, INC.		
<811>	Holding Company	Pine Telephone Company		
<812>	Operating Company	PINE TELEPHONE COMPANY, INC.		

FCC Form 481

(800) Operating Companies

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
-	Pine Cellular Phones, Inc.		Pine Cellular Phones, Inc.
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PINE TELEPHONE COMPANY, INC. FIVE-YEAR QUALITY IMPROVEMENT PLAN (USAC DOCUMENT - 4320170K112.PDF)

Due: July 1, 2015

Company Name: Pine Telephone Company

Company Headquarters: Broken Bow, Oklahoma

Narrative



Universal Service Support Received





Due: July 1, 2015

REDACTED - FOR PUBLIC INSPECTION Copins of the language and worlded for paties are of controlled and the controlled and th MARIE CONCRNA. CONT. NEUCOON MA.A. GEODITÉ SURFE DON BUSE TONT GRO-DILAGON FAMI CONFONTE ETITIN SOUTH PRÉMICHE ZONE. NONLABON FRANÇA MEDI DE 200 M.A. CONEX. DO NO SAND. COMPANY OF THE PROPERTY OF T NOT FOR RESALE



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PINE TELEPHONE COMPANY, INC. QUALITY OF SERVICE AND CUSTOMER PROTECTION PROCESS (USAC DOCUMENT - 4320170K510.PDF)

PINE TELEPHONE QUALITY OF SERVICE & CUSTOMER PROTECTION PROCESSES

- Available Customer Service Representatives to Answer Phones All calls received by PINE TELEPHONE during business hours are answered by the third ring. When the assigned customer representatives are unable to answer calls by the third ring, additional representatives are available to help answer phones.
- 2. Provide After Hours Emergency Customer Service Calls are answered by voice mail. Call logs are reviewed daily by personnel. Customer service representatives have been given a list of questions by PINE TELEPHONE to ask to assist them in resolving any issues. Unresolved issues are reviewed the following work day. Issues requiring immediate attention are sent to the PINE TELEPHONE service technician on call, who works to resolve the matter as quickly as possible. If that technician is unable to resolve the problem, additional technicians are called. After-hours customer service is also available.
- Provide a 8 am to 8 pm 6 days a week Hour Internet Help Desk Service All calls are answered within 60 seconds. Call logs are reviewed daily by personnel with Managers available to review and address any issues.
- 4. Online Bill Payments Payments made online are posted to the customer accounts and are viewable on the online customer account summaries within 24 hours. Any encountered problems are reported to the Office Supervisor, and resolved as quickly as possible.
- 5. Give Customers Cut-off Warnings- Notification of the payment due date and the cut-off date are prominently displayed on bills. Customers in danger of losing service will receive a notification to remind them of the late payment. If a customer complains that notice was not given, they are directed to speak with the Office Manager who will work to resolve the matter and prevent it from occurring again. Account balance reports are printed monthly internally using the company's billing system.
- 6. Ensure That All New Service Installation Orders Are Fulfilled Promptly All customers are contacted regarding scheduling the new service installation. If outside plant is already in place, fill the order at the customers' earliest convenience; if outside plant is in not in place, fill the order as soon as the weather permits.
- 7. Minimize Customer Downtime for Services & Make Requested Changes Promptly Contact customers regarding all service requests, with a goal of resolving all issues within 48 hours. Any unresolved issues will be resolved contingent on the technician/customer coordination of access to the premises.

8. Proactively Monitoring in Case of Major Service Outages – Service technicians will be made aware of outages affecting customers within an hour. It is the goal of PINE TELEPHONE to resolve major outages in four hours or less. If an outage has not been resolved within four hours, technicians will begin utilizing all resources, both from within and from without. Technicians establish and accomplish yearly training goals to be better equipped for managing all services.

CUSTOMER PRIVACY

Company Confidential Information Policy – PINE TELEPHONE has a company policy in place that holds employees accountable for a breach of confidentiality concerning customer data and company information. The policy states: "You are reminded that revealing any type of confidential information to unauthorized persons or tampering with or altering company records and/or property is a violation of trust that can result in disciplinary action up to and including discharge."

Company CPNI Policy – PINE TELEPHONE also has a Customer Proprietary Network Information (CPNI) policy in place that ensures employee compliance with the FCC's CPNI guidelines. Outlined within the policy is a detailed description of CPNI as well as both acceptable and unacceptable CPNI practices. Employees are required to sign waivers stating they understand and agree to comply with the policy and acknowledge that "failure to protect this information result in disciplinary action up to and including discharge for the responsible employee." As a part of this policy, PINE TELEPHONE has designated a Compliance Officer responsible for training employees, monitoring CPNI related activities, and reporting breaches.

PINE TELEPHONE COMPANY, INC.

EMERGENCY SITUATION FUNCTIONALITY – AVAILABILITY OF BACK UP POWER

(USAC DOCUMENT - 4320170K610.PDF)

PINE TELEPHONE EMERGENCY SITUATION FUNCTIONALITY AVAILABILITY OF BACK-UP POWER

PINE TELEPHONE has 1 central office and 1 tandem office located within its service area. Each of these locations is equipped with a back-up generator capable of providing power to the equipment within that office in the event of an external power source outage. After each power outage, generators are inspected and are also professionally serviced bi-annually to ensure functionality.

TRAFFIC ROUTING

Voice traffic between the central office switch and remote DLC's is carried across fiber optic cable. Voice traffic between the central office switch and the upstream tandem is provisioned across redundant links.

MANAGING TRAFFIC SPIKES

PINE TELEPHONE's careful capacity planning has put multiple constraints and triggers in place on its Central Office equipment, outside plant equipment, and network backbone that will provide the company with the capability of handling traffic spikes during emergency situations.

- Usage rates are analyzed monthly internally by PINE TELEPHONE using reports automatically generated by the switch to ensure that usage does not exceed 80% of total line capacity.
- PINE TELEPHONE will monitor traffic internally on a monthly basis to ensure optimal efficiency.

PINE TELEPHONE COMPANY, INC. TRIBAL LANDS REPORTING (USAC DOCUMENT - 432017OK920.PDF)

Esta O. Callaham President John B. Callaham Chairman of Board Angela Whisenhunt Secretary/Treasurer



Jerry Whiscahunt Plant Manager & Board Member Biff Teel Vice President & Assistant Plant Manager

December 5, 2013

Chief Pyle,

Pine Telephone Company, Inc. is a rural independent telephone company providing service to approximately 5,000 customers McCurtain, and Pushmataha counties in Southeast Oklahoma. This includes a number of exchanges and customers in the Choctaw and Chickasaw. Pine offers landline phone service, high speed internet, and long distance as well as opportunities to bundle services together.

Pine currently provides service to several local community anchor institutions. Most of these, while not receiving a discount for phone service, do receive a free or discounted rate for high speed internet. This partnership allows the institutions the ability to have connectivity worldwide and to offer services to the community at each location. Pine believes that anchor institutions such as community centers, fire stations and city halls are an integral part of the community and provide countless benefits and gathering places to area residents. Pine has the ability to provide service upon reasonable request to anyone in its service area including Tribal community anchor institutions.

Pine is currently deploying high speed internet and fiber to the home service in order to provide service and coverage to an increasing customer base. Through various partnerships and location of its service territory, Pine has the ability to offer ever increasing internet speeds at competitive prices. These speeds will allow for the streaming of video, opportunities for telemedicine, offsite workplaces and remote study opportunities for education. These will allow for the growth of connectivity in a rural landscape granting customers to be ever more connected to the retail environments of urban areas.

Pine also provides Lifeline service in its study areas and to customers that qualify under state and federal guidelines. Only those qualifying for Lifeline and residing on federally recognized Tribal Lands qualify for Link-Up. It can only be used for activating new phone service or activating existing service in a new location. Pine also offers toll limitation service which helps households save money by blocking toll calls from being made, thus preventing costly long distance bills.

Should you have any questions or concerns about Pine services or offerings, or if you should have any concerns that you would like to see Pine address, please do not hesitate to contact me.

Sincerely,

Les

PINE TELEPHONE COMPANY, INC. VOICE SERVICES RATE COMPARABILITY (USAC DOCUMENT - 4320170K1010)

Voice Services Rate Comparability Pine Telephone Company

In compliance with the 54.313 Rules, Pine Telephone Company must certify that its current rate for fixed voice services is no more than two standard deviations above the national average urban rate for voice service.

According to the 2015 Urban Rate Survey conducted by the FCC's Wireline Competition Bureau, the weighted average unlimited local rate is \$21.22. USAC Guidelines provide that two standard deviations above the \$21.22 would be \$47.48.

The rates for Pine Telephone Company shown on the Voice Pricing Form (0700) are below \$47.48.

Consequently, Pine Telephone Company meets the above mentioned requirement.

PINE TELEPHONE COMPANY, INC.

LIFELINE PLAN

(USAC DOCUMENT - 432017OK1210.PDF)

Pine Telephone Company

Lifeline Plan – Oklahoma

Pine Telephone Company, Inc. (Pine) offers Lifeline Telephone Service to its customers. The eligibility criteria for Lifeline service is indicated on the attachment. Upon confirmation of eligibility, appropriate lifeline credits are provided to the customer. Oklahoma also qualifies for an additional credit that may not exceed \$25.00 for Tribal Lands. The rate for basic local exchange service for Pine customers in Oklahoma is \$16.75. The FCC Rules specify that the basic local exchange service charges net of lifeline credits can't be lower than \$1.00. Since, the total lifeline credits available in Oklahoma exceed the rate charged for basic local exchange service, the lifeline eligible customer pays \$1.00 for basic local exchange service. Pine customers receive unlimited local calling as part of the Basic Local Exchange Service Plan.

No other credits are applied to rates for remaining services, including toll service (if the customer doesn't have toll limitation service). Toll services at assessed at rates charged by the customers prescribed long distance provider.

Federal Poverty Guideline Certification Form Page 1 of 2

I certify that all the income actually received by all members of my household is less than or equal to 135% of the federal poverty level, as set forth below. I understand a "household" is any individual or group of individuals who live together at the same address and share income and expenses. I have provided the documentation verifying the income in the categories checked below to Pine Telephone in support of my application for Lifeline/LinkUp discounted service. I certify that there are members of my household living with me at the address listed below. I also certify that I will notify Pine Telephone within 30 days if my household income exceeds 135% of the Federal Poverty Guidelines. I further certify that the Company representative returned all my documentation to me. I make these certifications under penalty of perjury, punishable by law. Print Name of applicant:		
Phone#:Home Address:		
Signed:		
Federal law at 47 C.F.R. §54.400(f) has define Assistance as all income actually received by a following. Please check all the categories of "i currently receive. Salary before deductions for taxes Public Assistance benefits Social Security payments Pensions Unemployment compensation Veteran's Benefits Inheritances Alimony Child Support Payments Worker's Compensation Benefits Gifts Lottery Winnings Other	d "income" for purposes of eligibility for Lifeline III members of the household and includes the income" that members of your household	
1	ines are as follows: nnual household income no higher than:	

(For each additional person, add: \$5,481)

7 ------ \$48,641 8 ----- \$54,122

¹ The only exceptions to "income" are student financial aid, military housing and cost-of-living allowances, irregular income from occasional small jobs such as baby-sitting or lawn mowing, and the like.

² This information is regularly updated by the Federal Government.

Federal Poverty	Guideline	Certification	Form
Page 2 of 2			

For Company Use Only	
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Name of Employee Who Reviewed Income Documentation:
Type of Income Documentation received from applicant:

PINE TELEPHONE LIFELINE/LINK UP AMERICA ON TRIBAL LANDS PROGRAM AUTHORIZATION AND CERTIFICATION FORM

THE BENEFITS YOU RECEIVE UNDER THE ENHANCED LIFELINE/LINKUP PROGRAM WILL TERMINATE ON JUNE 1,2014, UNLESS YOU COMPLETE ANOTHER AUTHORIZATION AND CERTIFICATION FORM WITHIN THIRTY DAYS OF MAY 1, 2014, AND RETURN IT TO PINE TELEPHONE.

A. YOU MUST MEET PROGRAM PARTICIPATION REQUIREMENTS OR HOUSEHOLD INCOME REQUIREMENTS

1. I hereby certify that I participate in at least one of the following programs (CHECK ALL THAT APPLY) OR my household income is at or less than 135% of the federal poverty level: Supplemental Nutrition Assistance Program (SNAP a/k/a Food Stamps) Temporary Assistance for Needy Families (TANF) Supplemental Security Income (SSI) Medical Assistance (Medicaid/SoonerCare)
Vocational Rehabilitation (including aid to the hearing impaired) Oklahoma Sales Tax Relief Food Distribution Program on Indian Reservations ("FDPIR") Federal Public Housing
Low Income Energy Assistance Program Bureau of Indian Affairs General Assistance; Temporary Assistance for Needy Families (TANF) Tribally-administered block grant programs; Head Start Programs (only applicant or customer who satisfy the income qualifying eligibility provision); National School Lunch Program (only applicant or customer who satisfy the income standard of the program for free meals).
OR; My household income is at or less than 135% of the federal poverty level. There are individuals in my household. Customer must provide sufficient proof of income as set forth in 47 CFR §54.400(f).
B. YOU MUST MEET THE "ONE PER HOUSEHOLD" REQUIREMENT ONLY ONE PERSON IN A HOUSEHOLD CAN QUALIFY TO RECEIVE PROGRAM BENEFITS.
• A "HOUSEHOLD" IS ANY INDIVIDUAL OR GROUP OF INDIVIDUALS WHO LIVE TOGETHER AT THE SAME ADDRESS AND SHARE INCOME AND EXPENSES.
• ONLY ONE RESIDENCE TELEPHONE SERVICE IN A HOUSEHOLD CAN RECEIVE PROGRAM SUPPORT.
• A HOUSEHOLD MAY NOT RECEIVE LIFELINE/LINKUP BENEFITS FROM MULTIPLE SERVICE PROVIDERS.
My initials here certify that my household meets the one-per-household requirement. I understand that falsely certifying eligibility is a violation of the rules of the Federal Communications Commission and will result in my removal from the Lifeline/LinkUp Program and could result in criminal prosecution by the United States government.
Do you live at an address at which there are multiple households (for example, a nursing home or group home)?
Yes (If yes, you must complete a supplemental form to determine your eligibility.)

PINE CELLULAR LIFELINE/LINK UP AMERICA ON TRIBAL LANDS PROGRAM AUTHORIZATION AND CERTIFICATION FORM (Page 2)

C.	YOU MUST ACKNOWLEDGE AND CERTIFY THE FOLLOWING STATEMENTS AND
N(OTIFICATION OBLIGATIONS (You must read and initial all statements below to acknowledge
an	d certify you understand your obligations.)

I certify that the telephone service location to which this one) residential service address located at knowledge this residential service address is located on former 20.1(v)). I also certify that if the address identified above is a temp address every 90 days. I also certify that if in the future, I no longer live at the adwithin 30 days. I also certify that if in the future, I no longer participate i item A.1 above or conditions change in any way, I will notify I I also certify that I will notify Pine Cellular within 30 day I also certify that: a. The telephone service which I am requesting receipt on in my name. b. I am 18 years of older and am not claimed as a dependence. The above service address is my primary/temporary remains and the properties of the	, and to the best of my tribal land/reservation (as defined in 25 CFR § porary one, I will recertify my temporary residential ddress identified above, I will notify Pine Cellular on or qualify for at least one of the programs listed in Pine Cellular within 30 days. ys if I no longer live at the address identified above. If Lifeline and/or LinkUp benefits for is listed dent on another person's tax return. Sesidence, not a second home or business.
D. YOU MUST ACKNOWLEDGE THE FOLLOWIS statements below to acknowledge your understanding authorize.)	
I authorize Pine Cellular or its duly appointed representatives of the above programs to discuss with and/or requested by the company, to verify my participation in the "Enhanced" Lifeline or "Expanded" Link Up benefits. I authorize Pine Cellular to transmit to the Administra Database my full name, my full residential address, my date Social Security Number or Tribal Identification Number, the Lifeline/LinkUp Program benefits, the date on which Lifeling which Lifeline/LinkUp Program benefits end, the amount of means through which I qualify for Program benefits. I under information is required to ensure the proper administration of understand that if I refuse to have this information transmitted.	ation in the above program. I authorize or provide copies to Pine Cellular, if above program and my eligibility for ator of the National Lifeline Accountability e of birth, and the last four digits of my the telephone number to be associated with ne/LinkUp service is begun, the date on f support sought by the Company and the terstand that transmission of this of the Lifeline/LinkUp Program. I also
E. CUSTOMER/APPLICANT INFORMATION	
Date of Birth I AFFIRM, UNDER PENALTY OF PERJURY, THAT TAND THAT PROVIDING FALSE OR FRAUDULENT I	
BENEFITS IS PUNISHABLE BY LAW.	
Signature of benefit recipient	Date

PINE TELEPHONE Lifeline Household Worksheet

Lifeline Household Worksheet
Name
Address
Telephone Number
Lifeline is a government program that provides a monthly discount on home or mobile telephone services. Only ONE Lifeline discount is allowed per household. Members of a household are not permitted to receive Lifeline service from multiple telephone companies.
Your household is everyone who lives together at your address as one economic unit (including children and people who are not related to you).
The adults you live with are part of your economic unit if they contribute to and share in the income and expenses of the household. Ar adult is any person 18 years of age or older, or an emancipated minor (a person under age 18 who is legally considered to be an adult). Household expenses include food, health care expenses (such as medical bills) and the cost of renting or paying a mortgage on your place of residence (a house or apartment, for example) and utilities (including water, heat and electricity). Income includes salary, public assistance benefits, social security payments, pensions, unemployment compensation, veteran's benefits, inheritances, alimony, child support payments, worker's compensation benefits, gifts, and lottery winnings.
Spouses and domestic partners are considered to be part of the same household. Children under the age of 18 living with their parents or guardians are considered to be part of the same household as their parents or guardians. If an adult has no income, or minimal income, and lives with someone who provides financial support to that adult, both people are considered part of the same household. You have been asked to complete this Worksheet because someone else currently receives a Lifeline-supported service at your address. This other person may or may not be a part of your household. Answer the questions below to determine whether there is more than one household residing at your address.
1. Does your spouse or domestic partner (that is, someone you are married to or in a relationship with) already receive a Lifeline-discounted phone? (check no if you do not have a spouse or partner)YESNO
If you checked YES, you may not sign up for Lifeline because someone in your household already receives Lifeline. Only ONE Lifeline discount is allowed per household. If you checked NO, please answer question #2.
2. Other than a spouse or partner, do other adults (people over the age of 18 or emancipated minors) live with you at your address?
A. A parentYESNO D. An adult roommateYESNO B. An adult son or daughterYESNO E. OtherYESNO C. Another adult relativeYESNO (such as a sibling, aunt, cousin, grandparent, grandchild, etc.)
If you checked NO for each statement above, you do not need to answer the remaining questions. Please initial line B, below, and sign and date the worksheet. If you checked YES, please answer question #3.
3. Do you share living expenses (bills, food, etc.) and share income (either your income, the other person's income or both incomes together) with at least one of the adults listed above in question #2?YESNO
If you checked NO, then your address includes more than one household. Please initial lines A and B below, and sign and date the worksheet. If you checked YES, then your address includes only one household. You may not sign up for Lifeline because someone in your household already receives Lifeline. CERTIFICATION
Please initial the certifications below and sign and date this worksheet. Submit this worksheet to Pine Telephone along with your Lifeline application.
AI certify that I live at an address occupied by multiple households. BI understand that violation of the one-per-household requirement is against the Federal Communication Commission's rules and may result in me losing my Lifeline benefits, and potentially, prosecution by the United States government.
Signature

Lifeline/Link Up Applicant Enrollment Eligibility Documentation Review Form

For Company Use Only
Date:
Name of Lifeline/Link Up Applicant:
Name of Employee Who Reviewed Eligibility Documentation:
Гуре of Eligibility Documentation received from applicant and reviewed:
Lifeline Applicant is 18 years of age or older:

PINE TELEPHONE COMPANY, INC. MILESTONE CERTIFICATION (USAC DOCUMENT - 432017OK3010.PDF)

Progress Report on 5 Year Plan Line 3010 - Milestone Certification

Pine Telephone Company certifies that, upon a reasonable request, it will provide Broadband services at actual speeds of 4Mbps downstream / 1Mbps upstream, with latency suitable for real-time applications, including VoIP and usage capacity that is reasonably comparable to urban areas and that requests for such services are met within a reasonable amount of time.

Due: July 1, 2015

PINE TELEPHONE COMPANY, INC. CONSOLIDATED FINANCIAL STATEMENTS (USAC DOCUMENT - 432017OK3017.PDF)

cording to the Paperwork Reduction Act of 1995, an agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a valid OMB control number. The valid IB control number for this information collection is 0572-0031. The time required to complete this information collection is estimated to average 4 hours per response, including the time for reviewing instructions, rehing existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information.

	This data will be used by RUS to review your financial situation. Your response is required by 7 U.S.C. 901 et seq. and, subject to federal laws and regulations regarding confidential information, will be treated as confidential.	
	BORROWER NAME	
OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	The Pine Telephone Company, Inc.	
	(Prepared with Audited Data)	
TRUCTIONS-Submit report to RUS within 30 days after close of the period.	PERIOD ENDING	BORROWER DESIGNATION
detailed instructions, see RUS Bulletin 1744-2. Report in whole dollars only.	December, 2014	OK0550

CERTIFICATION

We hereby certify that the entries in this report are in accordance with the accounts and other records of the system and reflect the status of the system to the best of our knowledge and belief.

ALL INSURANCE REQUIRED BY 7 CFR PART 1788, CHAPTER XVII, RUS, WAS IN FORCE DURING THE REPORTING PERIOD AND RENEWALS HAVE BEEN OBTAINED FOR ALL POLICIES.

DURING THE PERIOD COVERED BY THIS REPORT PURSUANT TO PART 1788 OF 7CFR CHAPTER XVII

(Check one of the following)

All of the obligations under the RUS loan documents have been fulfilled in all material respects.	There has been a default in the fulfillment of the obligations under the RUS loan documents. Said default(s) is/are specifically described in the Telecom Operating Report
DATE	

	-	DATE	•		
PART A. BALANCE SHEET					
	BALANCE	BALANCE		BALANCE	BALANCE
ASSETS	PRIOR YEAR	END OF PERIOD	LIABILITIES AND STOCKHOLDERS' EQUITY	PRIOR YEAR	END OF PERIOD
IRRENT ASSETS			CURRENT LIABILITIES		
Cash and Equivalents	_		25. Accounts Payable		
Cash-RUS Construction Fund	_		26. Notes Payable	_	
Affiliates:	_		27. Advance Billings and Payments	_	
a. Telecom, Accounts Receivable	_		28. Customer Deposits	_	
b. Other Accounts Receivable	_		29. Current Mat. L/T Debt	_	
c. Notes Receivable	_		30. Current Mat. L/T Debt-Rur. Dev.	_	
Non-Affiliates:			31. Current MatCapital Leases		
a. Telecom, Accounts Receivable			32. Income Taxes Accrued		
b. Other Accounts Receivable			33. Other Taxes Accrued		
c. Notes Receivable			34. Other Current Liabilities		
Interest and Dividends Receivable			35. Total Current Liabilities (25 thru 34)		
. Material-Regulated			LONG-TERM DEBT		
. Material-Nonregulated			36. Funded Debt-RUS Notes		
Prepayments			37. Funded Debt-RTB Notes		
Other Current Assets			38. Funded Debt-FFB Notes		
Total Current Assets (1 Thru 9)			39. Funded Debt-Other		
NCURRENT ASSETS			40. Funded Debt-Rural Develop. Loan		
Investment in Affiliated Companies			41. Premium (Discount) on L/T Debt		
a. Rural Development			42. Reacquired Debt		
b. Nonrural Development			43. Obligations Under Capital Lease		
Other Investments			44. Adv. From Affiliated Companies		
a. Rural Development			45. Other Long-Term Debt		
b. Nonrural Development			46. Total Long-Term Debt (36 thru 45)		
Nonregulated Investments			OTHER LIAB. & DEF. CREDITS		
Other Noncurrent Assets			47. Other Long-Term Liabilities		
Deferred Charges			48. Other Deferred Credits		
Jurisdictional Differences			49. Other Jurisdictional Differences		
Total Noncurrent Assets (11 thru 16)			50. Total Other Liabilities and Deferred Credits (47 thru 49)		
ANT, PROPERTY, AND EQUIPMENT			EQUITY		
Telecom, Plant-in-Service			51. Cap. Stock Outstand. & Subscribed		
Property Held for Future Use			52. Additional Paid-in-Capital		
Plant Under Construction			53. Treasury Stock		
. Plant Adj., Nonop. Plant & Goodwill			54. Membership and Cap. Certificates		
. Less Accumulated Depreciation			55. Other Capital		
. Net Plant (18 thru 21 less 22)			56. Patronage Capital Credits		
. TOTAL ASSETS (10+17+23)			57. Retained Earnings or Margins		
			58. Total Equity (51 thru 57)		
			59. TOTAL LIABILITIES AND EQUITY (35+46+50+58)		

USDA-RUS

OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

BORROWER DESIGNATION

OK0550

PERIOD ENDING

INSTRUCTIONS- See RUS Bulletin 1744-2

December, 2014

INSTRUCTIONS- See RUS Bulletin 1744-2	December, 2014				
PART B. STATEMENTS OF INCOME A	ID RETAINED EARNING	GS OR MARGINS			
ITEM		PRIOR YEAR	THIS YEAR		
Local Network Services Revenues					
2. Network Access Services Revenues					
3. Long Distance Network Services Revenues					
Carrier Billing and Collection Revenues					
5. Miscellaneous Revenues					
6. Uncollectible Revenues					
7. Net Operating Revenues (1 thru 5 less 6)					
Plant Specific Operations Expense					
9. Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization	n)				
10. Depreciation Expense					
11. Amortization Expense					
12. Customer Operations Expense					
13. Corporate Operations Expense					
14. Total Operating Expenses (8 thru 13)					
15. Operating Income or Margins (7 less 14)					
16. Other Operating Income and Expenses					
17. State and Local Taxes					
18. Federal Income Taxes					
19. Other Taxes					
20. Total Operating Taxes (17+18+19)					
21. Net Operating Income or Margins (15+16-20)					
. Interest on Funded Debt					
Interest Expense - Capital Leases					
Other Interest Expense					
Allowance for Funds Used During Construction					
26. Total Fixed Charges (22+23+24-25)					
. Nonoperating Net Income					
28. Extraordinary Items					
. Jurisdictional Differences					
30. Nonregulated Net Income					
31. Total Net Income or Margins (21+27+28+29+30-26)	·				
32. Total Taxes Based on Income					
33. Retained Earnings or Margins Beginning-of-Year					
34. Miscellaneous Credits Year-to-Date					
35. Dividends Declared (Common)	is. Dividends Declared (Common)				
36. Dividends Declared (Preferred)					
37. Other Debits Year-to-Date	. Other Debits Year-to-Date				
3. Transfers to Patronage Capital					
39. Retained Earnings or Margins End-of-Period [(31+33+34) - (35+36+37+38)]				
40. Patronage Capital Beginning-of-Year					
41. Transfers to Patronage Capital					
42. Patronage Capital Credits Retired					
43. Patronage Capital End-of-Year (40+41-42)					
44. Annual Debt Service Payments					
45. Cash Ratio [(14+20-10-11) / 7]					
6. Operating Accrual Ratio [(14+20+26) / 7]					
7. TIER [(31+26) / 26]					
48. DSCR [(31+26+10+11) / 44]					

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December, 2014

INSTRUCTIONS - See RUS Bulletin 1744-2

Part C. SUBSCRIBER (ACCESS LINE), ROUTE MILE, & HIGH SPEED DATA INFORMATION							
	1. RA	TES	2. SUBS	CRIBERS (ACCESS LIN	3. ROUTE MILES		
EXCHANGE	B-1 (a)	R-1 (b)	BUSINESS (a)	RESIDENTIAL (b)	TOTAL (c)	TOTAL (including fiber) (a)	FIBER (b)
Broken Bow							
Eagletown							
Hochatown							
Oak Hill							
Wright City							
MobileWireless							
Route Mileage Outside Exchange Area							
Total							
No. Exchanges							

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OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

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PERIOD ENDED

December, 2014

INSTRUCTIONS - See RUS Bulletin 1744-2

		. SUBSCRIBER (•	ROADBAND SERV				
		Details on Least Expensive Broadband Service						
EXCHANGE	No. Access Lines with BB available	No Of Broadband Subscribers	Number Of Subscribers	Advertised Download Rate (Kbps)	Advertised Upload Rate (Kbps)	Price Per Month	Standalone/Pckg	Type Of Technology
	(a)	(b)	(c)	(d)	(e)	(f)	(f)	(g)
Broken Bow								
Eagletown								
Hochatown								
Oak Hill								
Wright City								
Total								

			BORROWER DE	BORROWER DESIGNATION		
	OPERATING REPORT FOR			OK0550		
TELEC	OMMUNICATIONS BORRO				PERIOD ENDING December, 2014	
INSTRUCTIONS- See RUS Bulletin 1744-2						
		PART D. SYSTEM	I DATA			
1. No. Plant Employees 2. No. O	Other Employees	3. Square Miles Served		4. Access Lines per Squar	re Mile	5. Subscribers per Route Mile
						-
		PART E. TOLL I	DATA			
Study Area ID Code(s)	2. Types of Toll Set	ttlements (Check one	;)			
a. <u>2017</u> (00		Interstate:	Average Schedul	е	X Cost Basis
b c			Intrastate:	Average Schedul	e	X Cost Basis
d.			madato.			Coot Baolo
e						
f						
g						
h						
i						
j						
PART F. FUNDS INVESTED IN PLANT DURING YEAR						
1. RUS, RTB, & FFB Loan Funds Expended	j					
2. Other Long-Term Loan Funds Expended						
3. Funds Expended Under RUS Interim App	proval					
4. Other Short-Term Loan Funds Expended						
General Funds Expended (Other than Intelligence 1)	erim)					
S. Salvaged Materials						
. Contribution in Aid to Construction						
Gross Additions to Telecom. Plant (1 thru	17)					
	PART G. INV	ESTMENTS IN AFF	ILIATED COMPAN	IES		
	CURRENT Y	EAR DATA		CUMULATIVE D	ATA	
				Cumulative	Cumulative	
INVESTMENT	rs	Investment	Income/Loss	Investment	Income/Loss	Current
		This Year	This Year	To Date	To Date	Balance
(a)		(b)	(c)	(d)	(e)	(f)
Investment in Affiliated Companies - Rura Investment in Affiliated Companies - News						

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USDA-RUS	BORROWER DESIGNATION					
OPERATING REPORT FOR	OK0550					
TELECOMMUNICATIONS BORROWERS	PERIOD ENDING					
	December, 2014					
PART H. CURRENT	PART H. CURRENT DEPRECIATION RATES					
Are corporation's depreciation rates approved by the regulatory authority with jurisdiction over the provision of telephone services? (Check one)		YES X NO				
EQUIPMENT CATEGORY	T	DEPRECIATION RATE				
. Land and support assets - Motor Vehicles						
Land and support assets - Aircraft						
Land and support assets - Special purpose vehicles						
Land and support assets - Garage and other work equipment						
i. Land and support assets - Buildings						
5. Land and support assets - Furniture and Office equipment						
. Land and support assets - General purpose computers						
B. Central Office Switching - Digital						
Central Office Switching - Analog & Electro-mechanical						
Central Office Switching - Operator Systems						
Central Office Transmission - Radio Systems						
2. Central Office Transmission - Circuit equipment						
3. Information origination/termination - Station apparatus						
4. Information origination/termination - Customer premises wiring						
5. Information origination/termination - Large private branch exchange:	6					
6. Information origination/termination - Public telephone terminal equip	ment					
7. Information origination/termination - Other terminal equipment						
8. Cable and wire facilities - Poles						
Cable and wire facilities - Aerial cable - Metal						
0. Cable and wire facilities - Aerial cable - Fiber						
1. Cable and wire facilities - Underground cable - Metal						
2. Cable and wire facilities - Underground cable - Fiber						
3. Cable and wire facilities - Buried cable - Metal						
4. Cable and wire facilities - Buried cable - Fiber						
5. Cable and wire facilities - Conduit systems						
6. Cable and wire facilities - Other						

USDA-RUS

BORROWER DESIGNATION

OK0550

OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

PERIOD ENDED

INSTRUCTIONS – See help in the online application.

December, 2014

	PART I – STATEMENT OF CASH FLOWS
1.	Beginning Cash (Cash and Equivalents plus RUS Construction Fund)
	CASH FLOWS FROM OPERATING ACTIVITIES
2.	Net Income
	Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities
3.	Add: Depreciation
4.	Add: Amortization
5.	Other (Explain)
	Changes in Operating Assets and Liabilities
6.	Decrease/(Increase) in Accounts Receivable
7.	Decrease/(Increase) in Materials and Inventory
8.	Decrease/(Increase) in Prepayments and Deferred Charges
9.	Decrease/(Increase) in Other Current Assets
10.	Increase/(Decrease) in Accounts Payable
11.	Increase/(Decrease) in Advance Billings & Payments
12.	Increase/(Decrease) in Other Current Liabilities
13.	Net Cash Provided/(Used) by Operations
	CASH FLOWS FROM FINANCING ACTIVITIES
14.	Decrease/(Increase) in Notes Receivable
15.	Increase/(Decrease) in Notes Payable
16.	Increase/(Decrease) in Customer Deposits
17.	Net Increase/(Decrease) in Long Term Debt (Including Current Maturities)
18.	Increase/(Decrease) in Other Liabilities & Deferred Credits
19.	Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital
20.	Less: Payment of Dividends
21.	Less: Patronage Capital Credits Retired
22.	Other (Explain)
	Misc audit adjustments
23.	Net Cash Provided/(Used) by Financing Activities
	CASH FLOWS FROM INVESTING ACTIVITIES
24.	Net Capital Expenditures (Property, Plant & Equipment)
25.	Other Long-Term Investments
26.	Other Noncurrent Assets & Jurisdictional Differences
27.	Other (Explain)
28.	Net Cash Provided/(Used) by Investing Activities
29.	Net Increase/(Decrease) in Cash
30.	Ending Cash

Revision Date 2010

USDA-RUS	BORROWER DESIGNATION			
OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	OK0550			
INSTRUCTIONS - See RUS Bulletin 1744-2	PERIOD ENDED December, 2014			
NOTES TO THE OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS				

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OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	OK0550			
INSTRUCTIONS - See RUS Bulletin 1744-2	PERIOD ENDED December, 2014			
CERTIFICATION LOAN DEFAULT NOTES TO THE OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS				